



Welcome to Bugatti

The Brand Bugatti stands for exclusiveness, luxury, elegance, outstanding design and enormous passion. Unique visions, the strong tradition of legendary sports cars as well as the technical precision in development, construction and production – they form this brand since its founding in 1909, by Ettore Bugatti.

Become a part of this tradition. We invite you as:

BG-VK/B Regional After-Sales Manager EU (m/f/d)

Your tasks

- Deliver required Service Partner Performance against defined KPI's
- Implement concepts to ensure Profitability, Service Loyalty and Customer Satisfaction
- Be the primary point of contact for all Partners within the Region
- Ownership of specific customer escalated cases in Molsheim
- Perform Business Partner reviews and escalate as required
- Develop strategic plans to ensure Partner Business readiness related to car parc growth, future models and technologies
- Check and approve financial claims from Partners relating to warranty and inclusive services
- Present regional performance monthly and re-forecast as required

Your qualifications

- University Degree in Management or Engineering
- 3-5 years of experience in automotive After-Sales
- Commercial and Business operations knowledge in an After-Sales context
- Presentational skills and field management experience
- Advanced knowledge of MS office (especially PowerPoint and Excel) and Salesforce
- Proficiency in English, basic knowledge of French, knowledge of German is a plus
- Accuracy, organizational skills
- Assertiveness and communication skills
- Customer and solution orientation, sense of responsibility
- Willingness to travel (this role is based in Molsheim)

Please join us and apply – stating the position above – to recruiting@bugatti.com.

Vive la marque !